

Data Protection Information

Data collection by Landesbank Baden-Württemberg (LBBW) under Art. 13 of the General Data Protection Regulation (GDPR) by means of video surveillance in public areas, in branches, and near ATMs.

Name and contact details of the Data Controller and their representative: Landesbank Baden-Württemberg, Am Hauptbahnhof 2, 70173 Stuttgart, tel.: +49-(0)711-127-0, fax: +49-(0)711-127-435-44, kontakt@LBBW.de , represented by the Chairman of the Board of Managing Directors, Rainer Neske, registered office at the same place.
Contact details of the Data Protection Officer: Data Protection Officer LBBW, Am Hauptbahnhof 2, 70173 Stuttgart, tel.: +49-(0)711-127-734-95, fax: +49-(0)711-127-667-3495, datenschutz@LBBW.de
Purpose for which personal data is to be processed and the legal grounds: LBBW processes personal information to prevent vandalism, secure evidence, prove criminal acts, detect unauthorized access, protect its right to determine who shall be allowed or denied access, and assert its rights under civil law, as well as to protect its employees, customers, and other visitors. At ATMs, personal information is collected in order to help identify the individual withdrawing/depositing funds in cases of doubt. The legal basis for collection is Art. 6(1f) of the GDPR.
Categories of personal data to be processed and their sources: On its premises, LBBW stores within the area covered by the installed cameras various pieces of information, including the image of individuals who enter and remain on the premises as well as other identifying features, such as clothing worn and possessions carried by the individuals. In addition, LBBW uses cameras installed in the lobby of each branch to record the images of persons entering and exiting as well as images of individuals found within the branch. Images of other identifying features, such as clothing worn and possessions carried, are also recorded. During the process of withdrawing funds, LBBW ATMs record images, particularly of the faces, of individuals making deposits and withdrawals. The data is collected from the person directly.
Recipient or categories of recipients of the personal data: LBBW processes the personal information outlined above and shares it with various entities, including public authorities such as the police, whenever the recording depicts a crime. In all other cases, information is shared with public authorities only upon request and within the scope of the requesting public entity's legal authority.
Data controller's intention to transfer the personal data to a third country or an international organization: No such intention exists.
Duration for which the personal data will be stored, or, if this is not possible, the criteria for determining the duration: The recordings taken by video surveillance in public areas and lobbies are erased after a period of 72 hours. Recordings taken at ATMs are erased after 90 days, depending on the transaction.
Information on whether the provision of personal data is legally or contractually required or necessary to conclude a contract, and whether the data subject is obliged to provide the personal data and the possible consequences of a failure to provide such data: Individuals are neither legally nor contractually required to provide their personal data to LBBW. A failure to provide personal information has no consequences.
Data subject rights: Every data subject has the right to receive information under Art. 15 of the GDPR, the right to rectification under Art. 16 of the GDPR, the right to erasure under Art. 17 of the GDPR, the right to restrict processing under Art. 18 of the GDPR, and the right to data portability under Art. 20 of the GDPR. In the case of the right to access data and the right to erasure, the limitations set out in Sections 34 and 35 of the GDPR apply. In addition, data subjects have the right to lodge a complaint with a supervisory authority under Article 77 of the GDPR in conjunction with Section 19 of the <i>Bundesdatenschutzgesetz</i> (BDSG – German Federal Data Protection Act).
If processing is based on Art. 6(1f) of the GDPR, our legitimate interests being pursued by the data controller or a third party are as follows: LBBW processes the personal information outlined above primarily in the interest of protecting against and preventing criminal acts, for example, robbery, theft, kidnapping, arson, vandalism, and trespassing; to protect its property, employees, customers, and visitors; and to safeguard its investments. Moreover, LBBW processes the information in order to investigate deposits and withdrawals in cases of doubt.
Information on the existence of a right of appeal to a supervisory authority: LBBW's data protection supervisory authority is: Data Protection Officer for the State of Baden-Württemberg Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit Baden-Württemberg Lautenschlagerstraße 20 70173 Stuttgart Tel.: +49-(0)711-615-541-0 Fax: +49-(0)711-615-541-15
Information on the existence of automated decision-making, including profiling under Art. 22(1) and (4) GDPR: No automated decision-making or profiling takes place.

Information about your right to object under Art. 21 of the General Data Protection Regulation – GDPR

You have the right to object on grounds relating to your particular situation at any time to processing of personal data concerning you which is based on Article 6 Para. 1e GDPR and Article 6 Para. 1f GDPR, including profiling based on those provisions; this also applies to profiling within the meaning of Art. 4 No. 4 GDPR, which we use for credit assessment or for advertising purposes.

If you object, we will no longer process your personal data, unless we demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or the processing is used for the establishment, exercise or defence of legal claims

No specific formalities need to be followed when making an objection, which should be addressed to:

Landesbank Baden-Württemberg
Am Hauptbahnhof 2
70173 Stuttgart
+ 49 (0) 711 127-0
+ 49 (0) 711 127-43544
kontakt@lbbw.de