

Stand: Oktober 2022

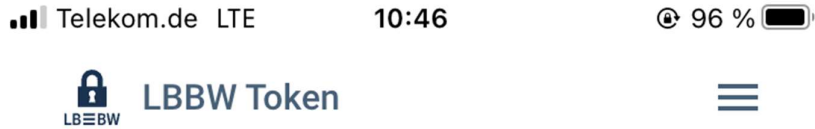
Corporates-Portal - Initialisation with the LBBW Token Mo- bile

Please follow the instructions:

Are you a new customer? You can skip the first steps and start with step 3.

- 1) Please inform the LBBW, that you want your key to be reset (email: eb-helpline@lbbw.de).
- 2) As soon as your key has been successfully reset you have to delete the data of your LBBW Token App.
(Android: Open your phone settings/apps/lbbw token/clear data
iOS: settings/lbbw token/reset)

3) Open the LBBW Token app and tap **Continue**.



Welcome!

Welcome to the LBBW Token App.
You can use the App to login to LBBW
Corporates-Portal via web browser on your
desktop or mobile device and for
authorisation.

Using the App will ensure that the login and
authorisations will be done in a secure way.

Continue

4) Select **Start**

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10:46

96 %



LBBW Token



Create keys

Create new keys for logging in to your app.

Cancel

Start

5) Please set a password and select **Next**

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Please set an app password for login and authorisation:

- At least 10 characters are required.
- Maximum password length is 20.
- At least 1 capital characters are required.
- At least 1 lower-case characters are required.
- At least 1 digits are required.
- Allowed special characters are: !%\$\$#&*();- _+/"=?.
- Minimum password strength is 'Medium'.

Back

Next

6) Please choose how you want to access the app

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Please choose how to access:



Continue with password access

Continue with password access via keyboard for login and authorisation within the app.
(You can also activate biometric access later)



Use biometric access

Activate the biometric recognition for login and authorisation within the app.

Back

Next

7) Please enter your credentials

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Please enter your credentials:

Back

Next

6) You have successfully created your key. Please tap **next**

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 LBBW Token 



You have successfully created your keys.



Next

7) Please choose how you want to finish your registration

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Please choose how to finish the key creation process:



Via this device

Download the registration letter on this device. Print, sign it and send it to us so that we can release your keys.

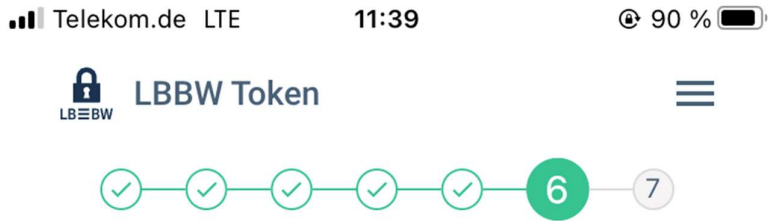


Via web browser

Get your registration letter by logging in to LBBW Corporates-Portal via the web browser. This option is recommended if you want to finalise this process later.

Next

8) Download your registration letter



Finish by:

- 1 Download your registration letter:

[Download registration letter](#)

- 2 Print the registration letter, sign it and send it to us.

 Once we have released your keys, you can use the "LBBW Token" to log in.

[Back](#)

[Finish](#)

9) Please print your registration letter, sign it and send it to LBBW (Mail: Electronic-Banking@LBBW.de, Fax: 0711 127-6696763).

10) As soon as your account has been activated you can use your LBBW Token app

If you experience technical difficulties:

- Please check if you are using an older browser version. To use the app you need the newest version of Edge, Firefox or Google Chrome
- Is the website being blocked? Please check your proxy settings
- Do you experience difficulties downloading your registration letter because the pop up window doesn't show? Please add the „lbbw-corporates.de“ as an exception to the pop up blocker and click on **print my registration letters again**