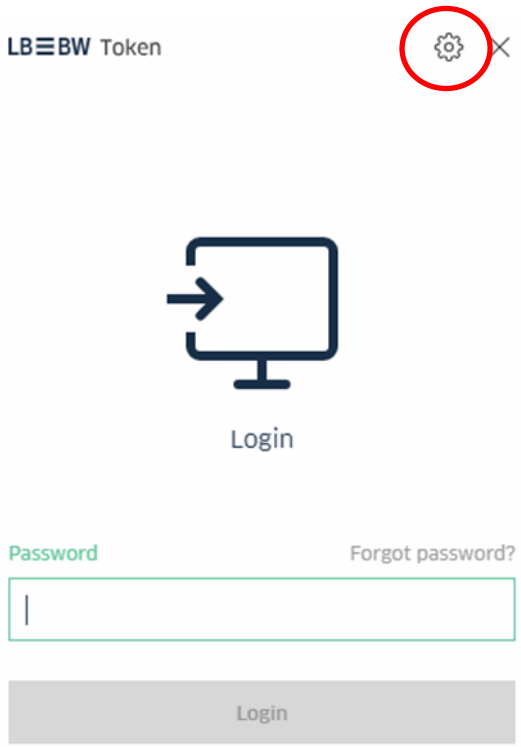
Stand: August 2019

Payments App in Corporates-Portal - Initialisation with LBBW Token Desktop

Please perform the following steps:

Are you a new customer? Then you can go straight to step 5.

1) Open the LBBW Token and click on the gear.

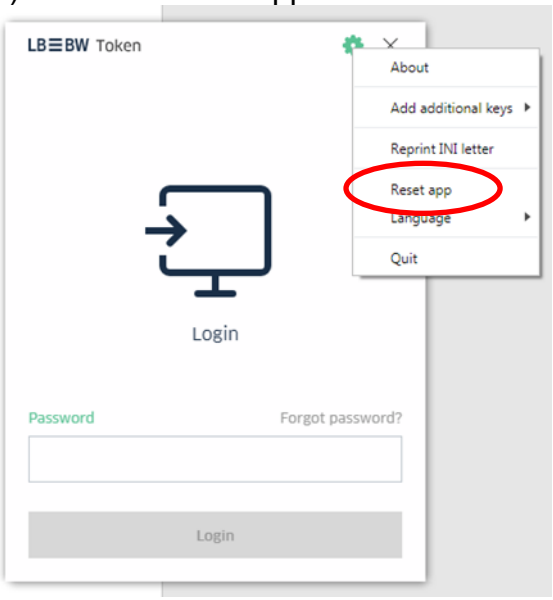


Landesbank Baden-Württemberg
Am Hauptbahnhof 2
70173 Stuttgart

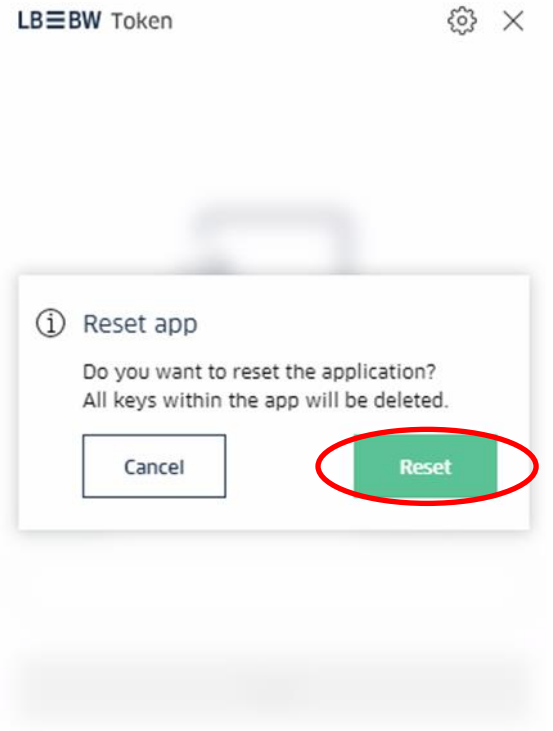
www.LBBW.de
EB-Helpline@LBBW.de
Tel. 0711 127-46565

Bankleitzahl 600 501 01
BIC/SWIFT-Adresse SOLADEST600

2) Click on “Reset app”.

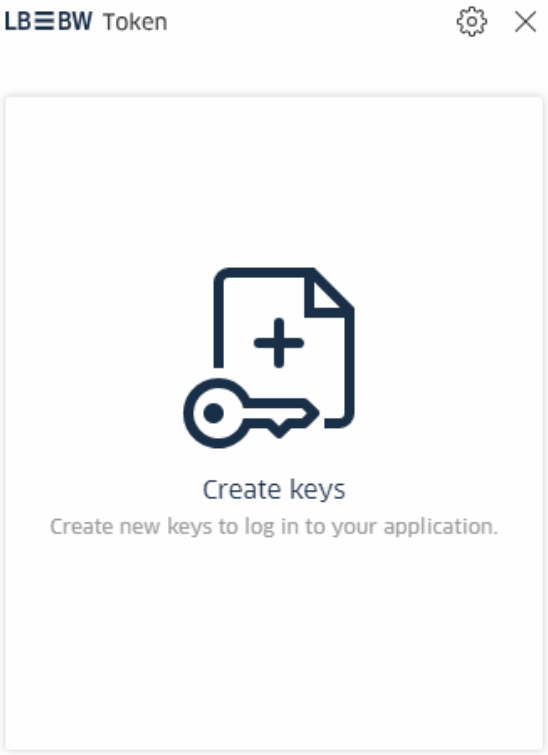


3) Click on Reset.

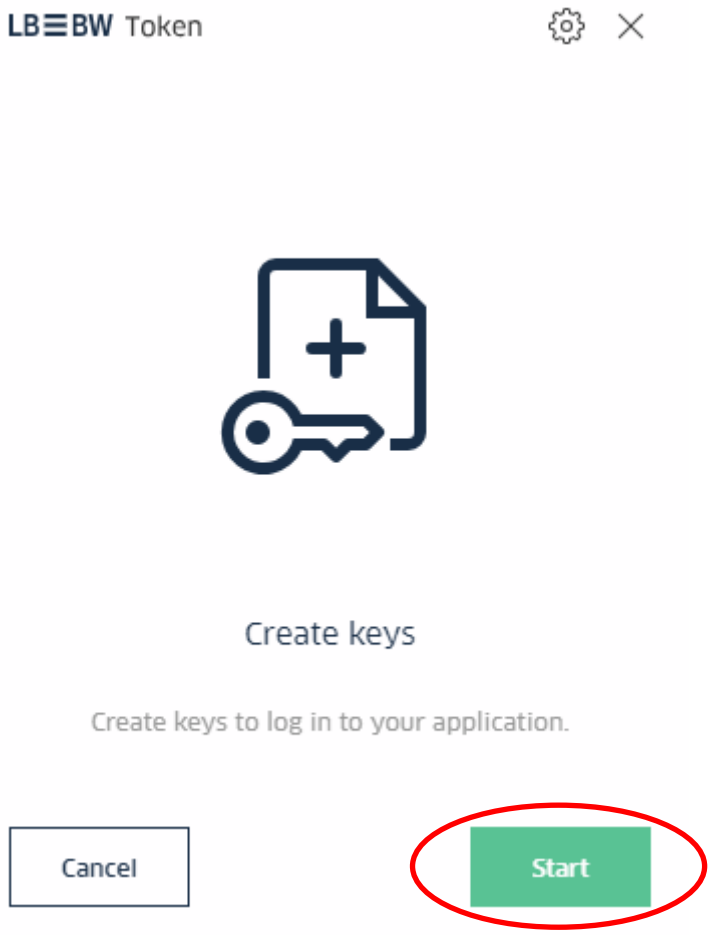


4) Inform LBBW so that your key can be reset (Mail: eb-helpline@lbbw.de).

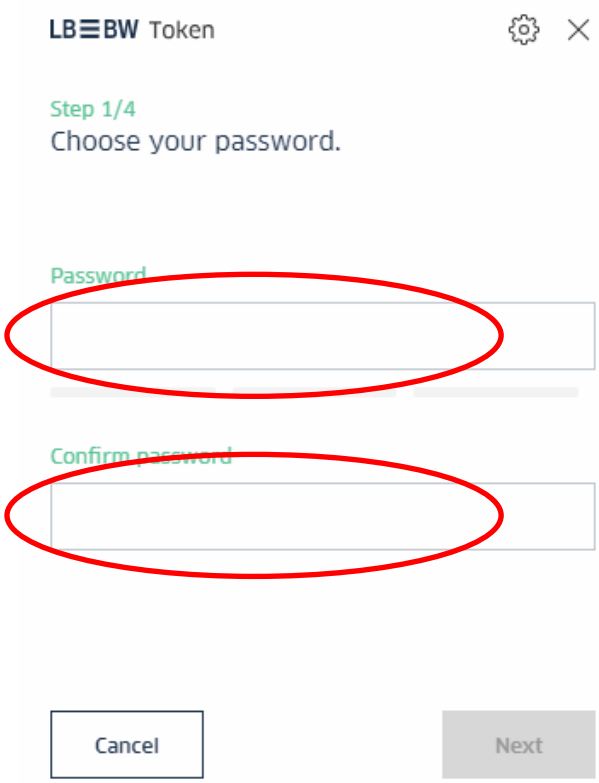
5) Click on the new window “Create keys”.



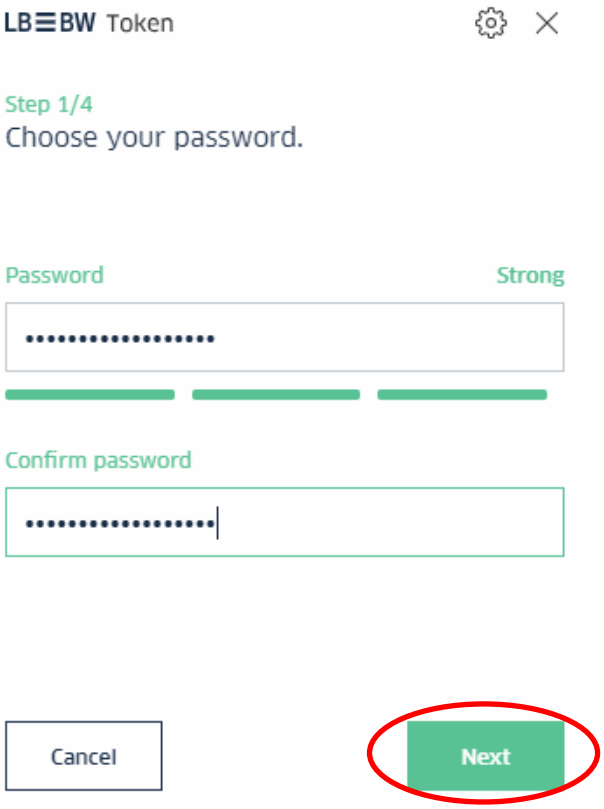
6) Click on Start.



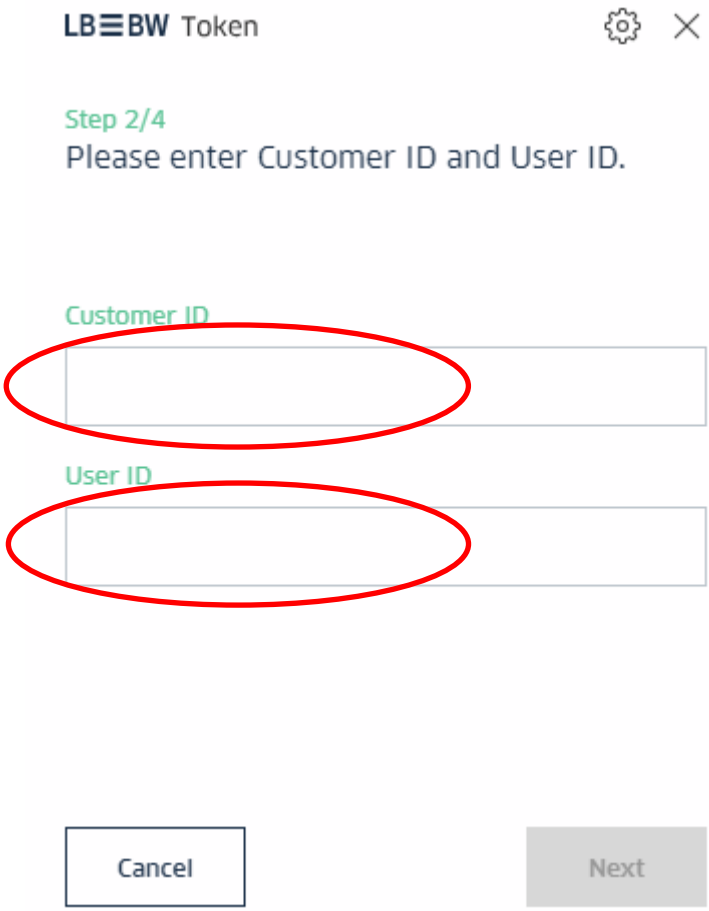
7) Enter the password you want to set twice
(10 to 20 digits incl. capital letter, lower case letter and number)…



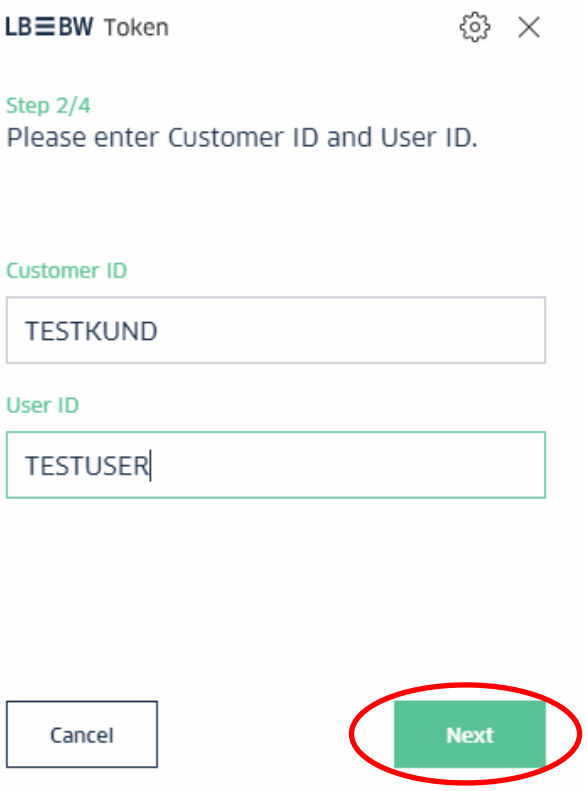
… and click on Next.



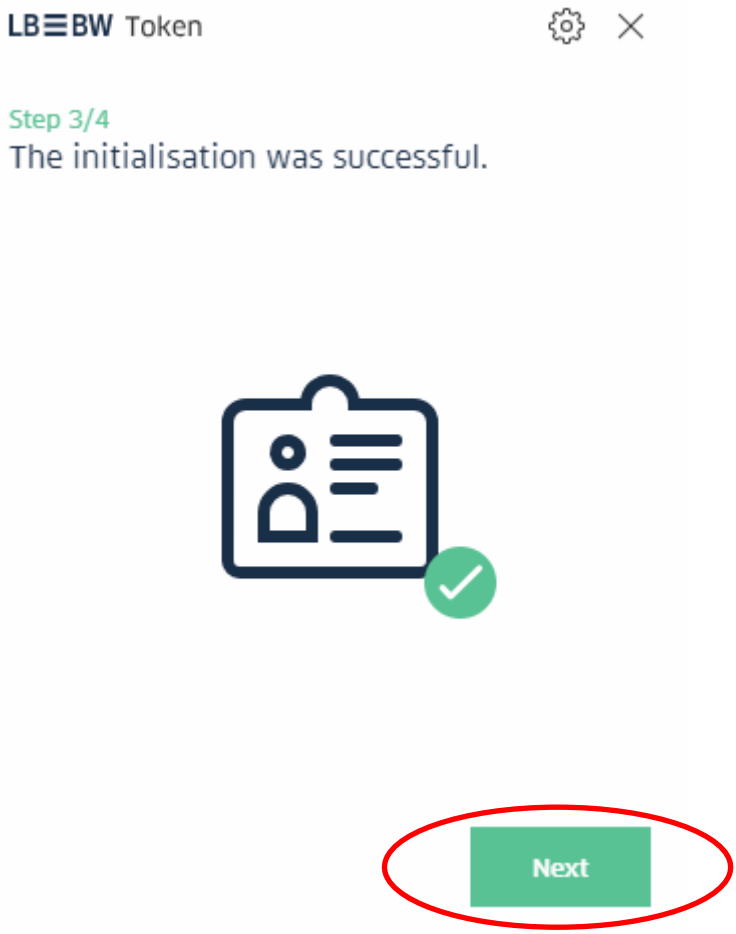
8) Enter your Customer ID and User ID in **CAPITAL LETTERS**...



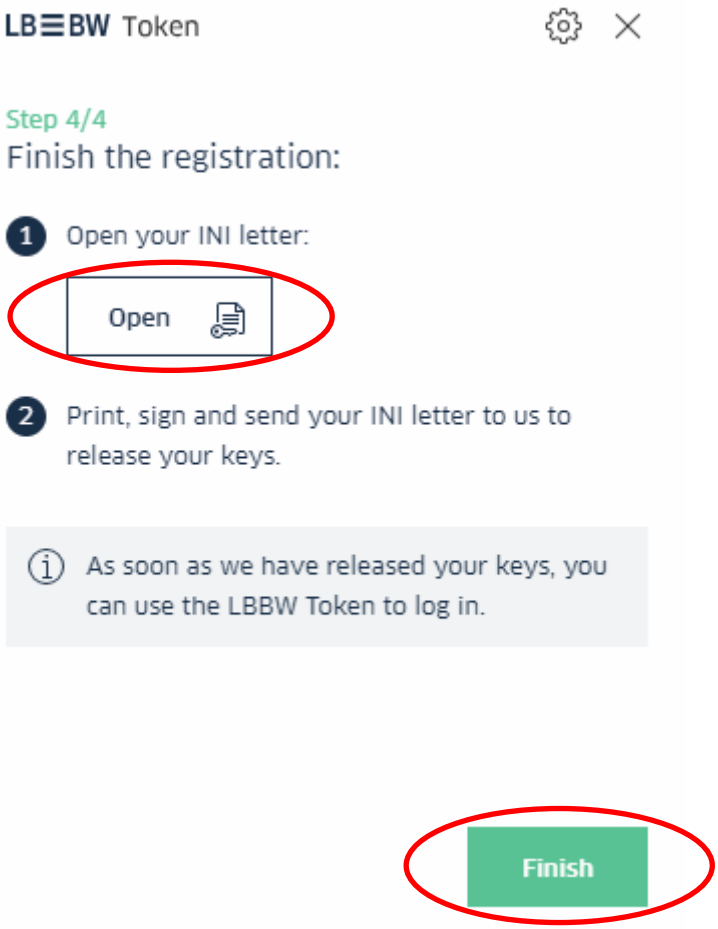
… and click on Next.



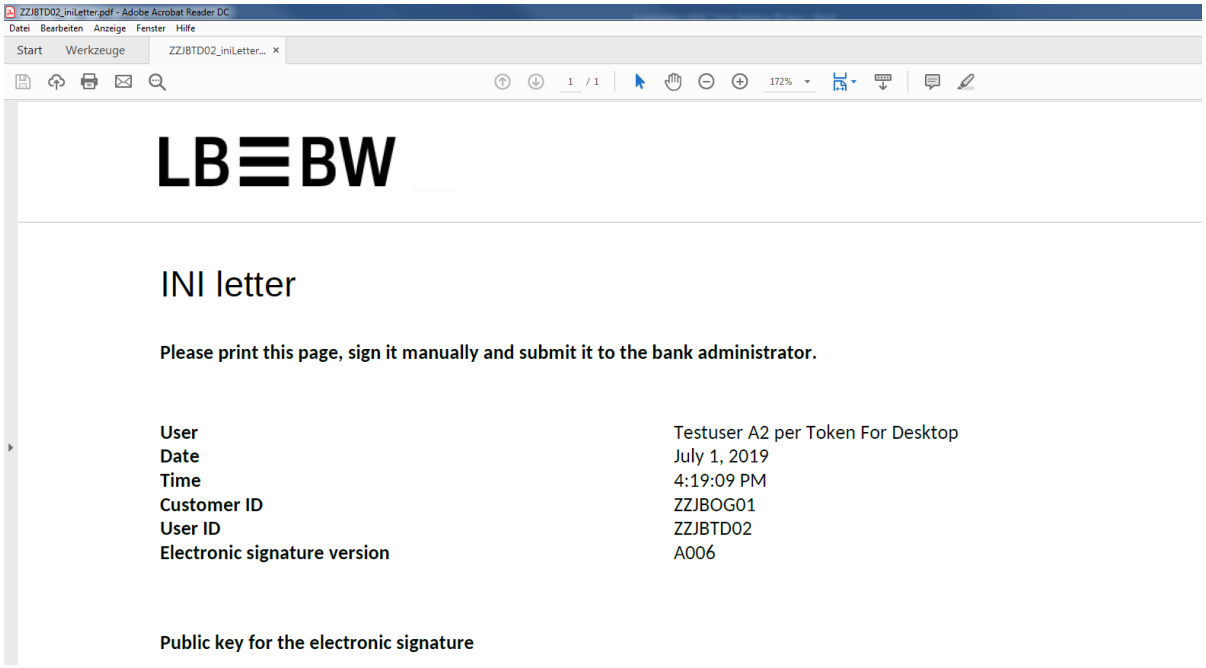
9) Click on Next.



10) Click on Open and then on Finish.



11) The INI letter opens. Print it out.



ZZJBTD02_iniLetter.pdf - Adobe Acrobat Reader DC

Datei Bearbeiten Anzeige Fenster Hilfe

Start Werkzeuge ZZJBTD02_iniLetter...

LBBW

INI letter

Please print this page, sign it manually and submit it to the bank administrator.

User	Testuser A2 per Token For Desktop
Date	July 1, 2019
Time	4:19:09 PM
Customer ID	ZZJBOG01
User ID	ZZJBTD02
Electronic signature version	A006

Public key for the electronic signature

12) Sign the INI letter and send it to the LBBW
(Mail: Electronic-Banking@LBBW.de, Fax: 0711 127-6696763).

13) After activation by the Landesbank Baden-Württemberg, you can log in the Corporates Portal.

If you encounter any problems during the process described, please check the following points:

- Is the browser up-to-date? Internet Explorer, Edge, Firefox or Google Chrome in the latest version is required
- Is the LBBW-Corporates.de page blocked? The page must be released in Browser/Firewall/Proxy-Server if necessary
- Is the INI letter not displayed? Please add the address LBBW-Corporates.de as exception to the popup settings and choose “Reprint INI letter”.