



LBBW Corporates Portal Incl. payment app First steps LBBW Token

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LBBW Mobile Token

You have decided to use the [LBBW Mobile Token](#). In the following steps, we will explain how you can use the Corporates portal and the payment app with the Mobile Token.

1. Search for "LBBW Token" in the Google Play Store (Android) or the App Store (iOS) and install the app.
2. Open the LBBW Token and enter a password.
3. Enter your customer ID and participant ID in capital letters.
4. Make a note of the registration code.
5. Open the Corporates-Portal (www.LBBW-Corporates.de) and select the "LBBW Token" tab.
6. Enter the registration code and create the INI letter.
7. Print the INI letter, sign it and send it to (Mail: Electronic-Banking@LBBW.de, Fax: +49 711 127-6696763).
8. After activation, you can log in to the Corporates-Portal.
9. To do so, open the LBBW token, enter the password and click on "Login".
10. Select "Scan" and grant the LBBW Token access to the camera.
11. Open the Corporates portal and select the "LBBW Token" tab.
12. Scan the QR code with your mobile device.
13. You are now logged in to the Corporates-Portal.

Alternatively, you can log in to the Corporates-Portal without scanning

An access code is displayed in your browser on the login page of the Corporates-Portal. Then tap "Enter" in the LBBW Token, then enter the access code and tap "Log in".

Detailed instructions for installation, initialization, login, payment authorization and FAQs can be found [here](#).

Or contact the payment helpline:
Tel. no.: +49 711 127-46565
eb-helpline@LBBW.de

LBBW Desktop Token

The [LBBW Mobile Token](#) is the first choice when it comes to accessing the LBBW Corporates-Portal and authorizing payments. You benefit from more flexibility through a mobile device and an uncomplicated login process. If you are unable to use the Mobile Token, the LBBW Desktop Token is available as an alternative.

1. Open the Corporates portal (www.LBBW-Corporates.de) and go to the "LBBW Token" tab. Download the installation program.
2. Unzip the downloaded ZIP file and start the installation.
3. Select the "Only for me" variant and then click "Next". Please select the variant "For all users of this computer" only if several people use the computer.
4. Select the target directory and click on "Install" and finally on "Finish".
5. Open the LBBW Token, create a key and enter a password.
6. Enter your customer ID and participant ID and click "Next".
7. Open the INI letter, print it out and sign it.
8. Send the signed INI letter to (Mail: Electronic-Banking@LBBW.de, Fax: +49 711 127-6696763).
9. After activation by LBBW, you can log in to the Corporates portal.
10. Open the Corporates-Portal and select the "LBBW Token" tab. Click on "LBBW Token" (under "Desktop").
11. If necessary, confirm the message from your browser.
12. Enter your password in the LBBW Token and click on "Log in".
13. You are now logged in to the Corporates portal.

Detailed instructions for installation, initialization, login, payment authorization and FAQs can be found [here](#).

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