

Stand: August 2019

Payments App in Corporates-Portal - Initialisation with LBBW Token Desktop

Please perform the following steps:

Are you a new customer? Then you can go straight to step 5.

1) Open the LBBW Token and click on the gear.

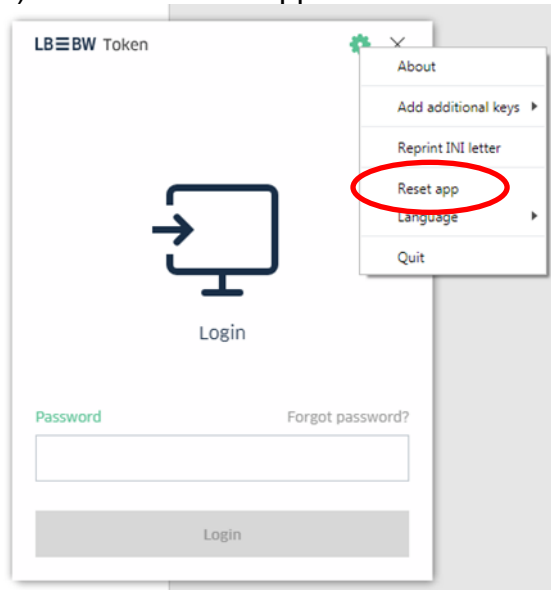


Login

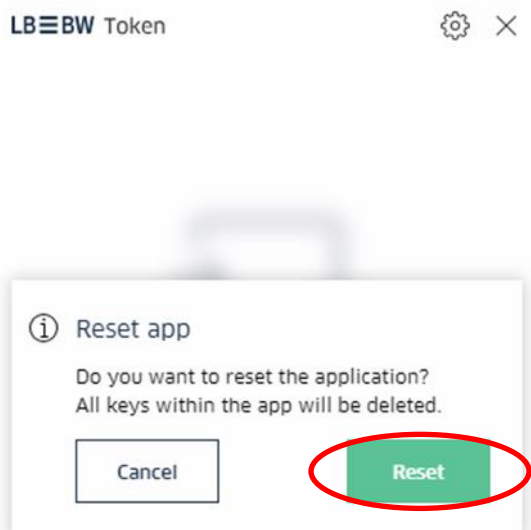
Password Forgot password?

Login

2) Click on "Reset app".



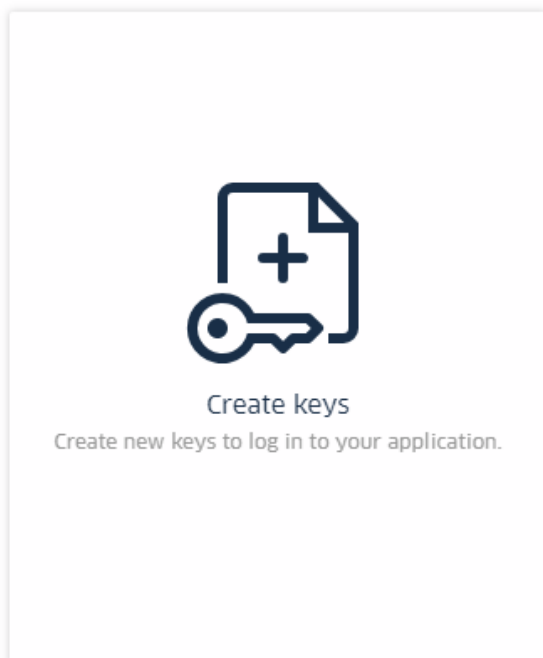
3) Click on Reset.



4) Inform LBBW so that your key can be reset (Mail: eb-helpline@lbbw.de).

5) Click on the new window “Create keys”.

LBBW Token



6) Click on Start.

LBBW Token



Create keys

Create keys to log in to your application.

Cancel

Start

7) Enter the password you want to set twice
(10 to 20 digits incl. capital letter, lower case letter and number)...

LBBW Token



Step 1/4

Choose your password.

Password

Confirm password

Cancel

Next

... and click on Next.

LBBW Token



Step 1/4

Choose your password.

Password

Strong

Confirm password

Cancel

Next

8) Enter your Customer ID and User ID in **CAPITAL LETTERS...**

LBBW Token



Step 2/4

Please enter Customer ID and User ID.

Customer ID

User ID

Cancel

Next

... and click on Next.

LB BW Token



Step 2/4

Please enter Customer ID and User ID.

Customer ID

TESTKUND

User ID

TESTUSER

Cancel

Next

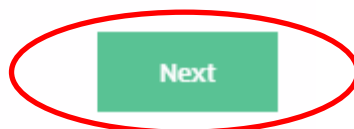
9) Click on Next.

LBBW Token



Step 3/4

The initialisation was successful.



10) Click on Open and then on Finish.

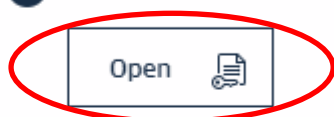
LBBW Token




Step 4/4

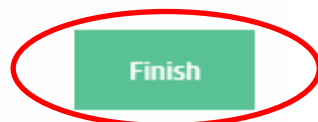
Finish the registration:

1 Open your INI letter:

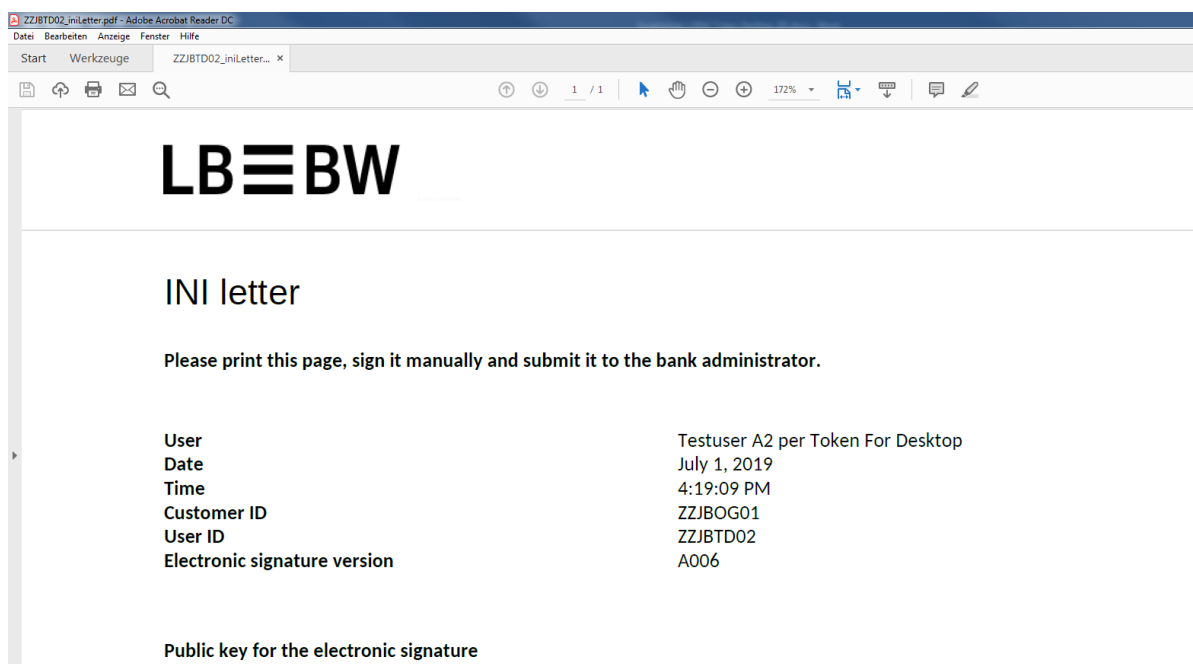


2 Print, sign and send your INI letter to us to release your keys.

 As soon as we have released your keys, you can use the LBBW Token to log in.



11) The INI letter opens. Print it out.



12) Sign the INI letter and send it to the LBBW
(Mail: Electronic-Banking@LBBW.de, Fax: 0711 127-6696763).

13) After activation by the Landesbank Baden-Württemberg, you can log in the Corporates Portal.

If you encounter any problems during the process described, please check the following points:

- Is the browser up-to-date? Internet Explorer, Edge, Firefox or Google Chrome in the latest version is required
- Is the LBBW-Corporates.de page blocked? The page must be released in Browser/Firewall/Proxy-Server if necessary
- Is the INI letter not displayed? Please add the address LBBW-Corporates.de as exception to the popup settings and choose "Reprint INI letter".